

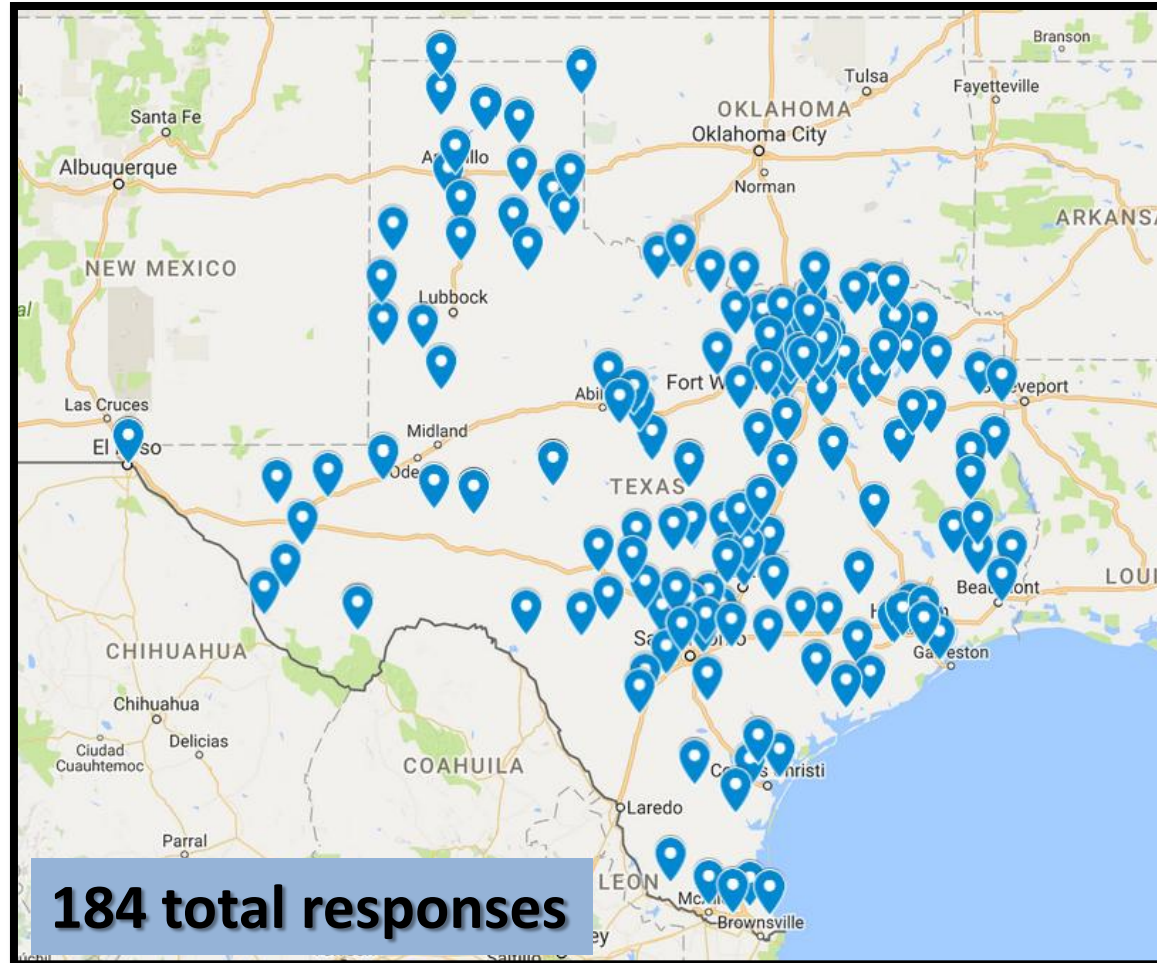


Texas Public Library Technology Survey, Selected Results

Cindy Fisher, cfisher@tsl.texas.gov
Texas State Library and Archives Commission

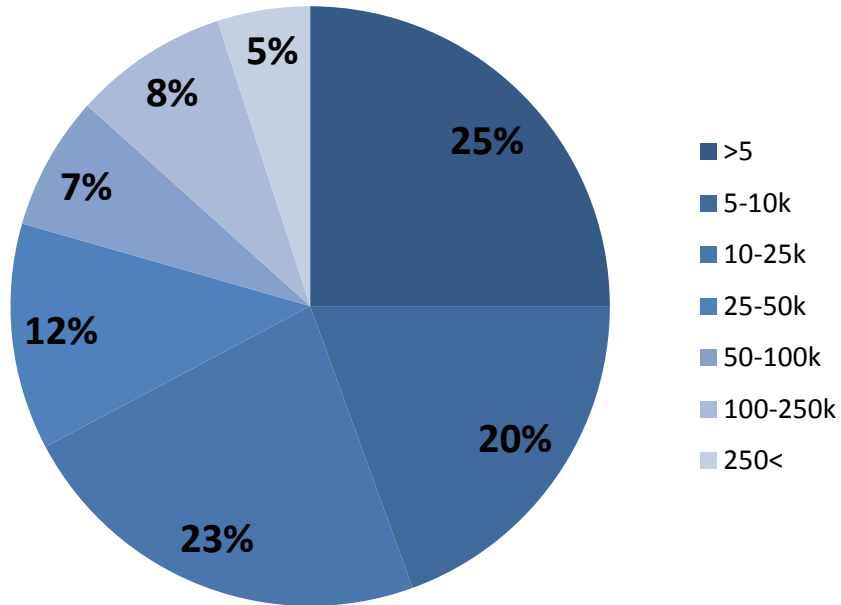


Map of survey responses received

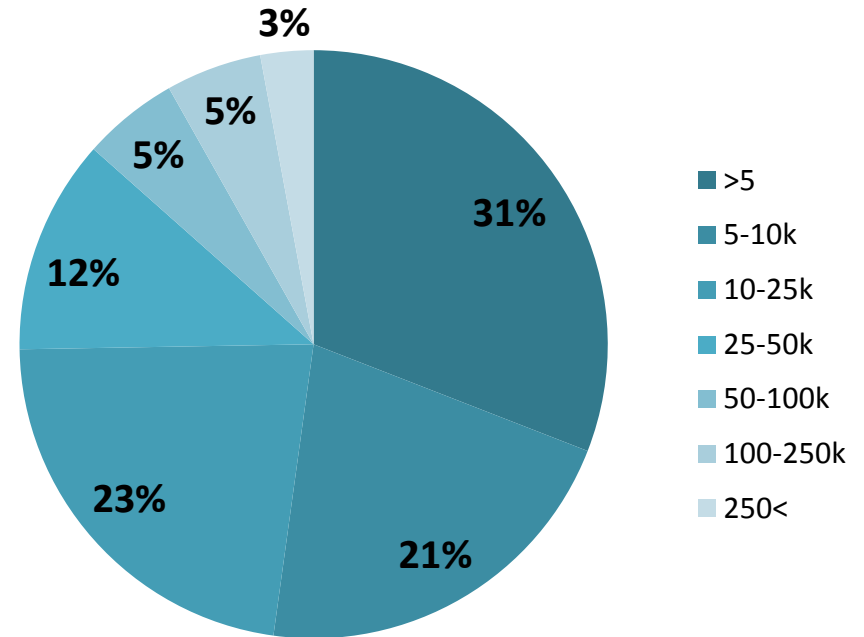


Public libraries responding by size

Survey Respondents

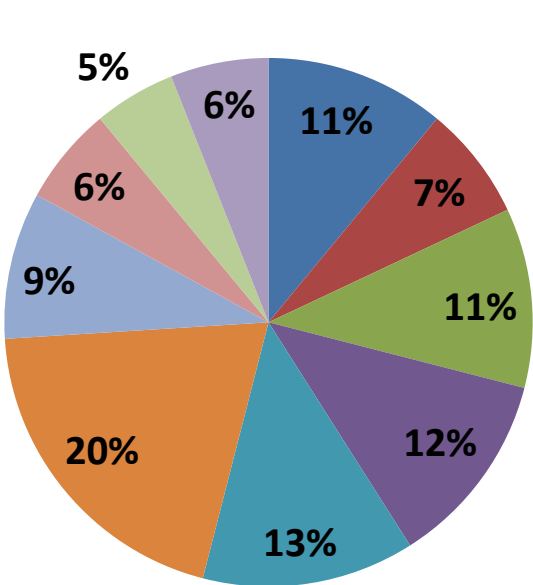


Libraries in Texas Overall



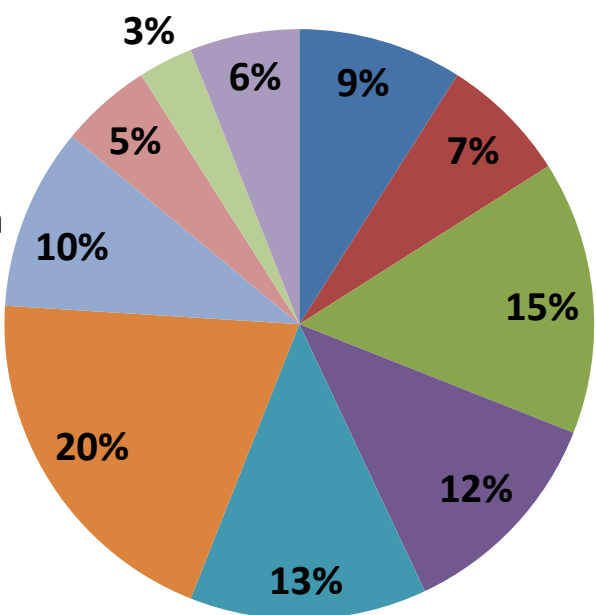
Public libraries responding by region

Libraries By Region Responded



- Alamo Area
- Big Country
- Central
- Houston Area
- North
- Northeast
- South
- Panhandle
- Trans-Pecos
- West Texas

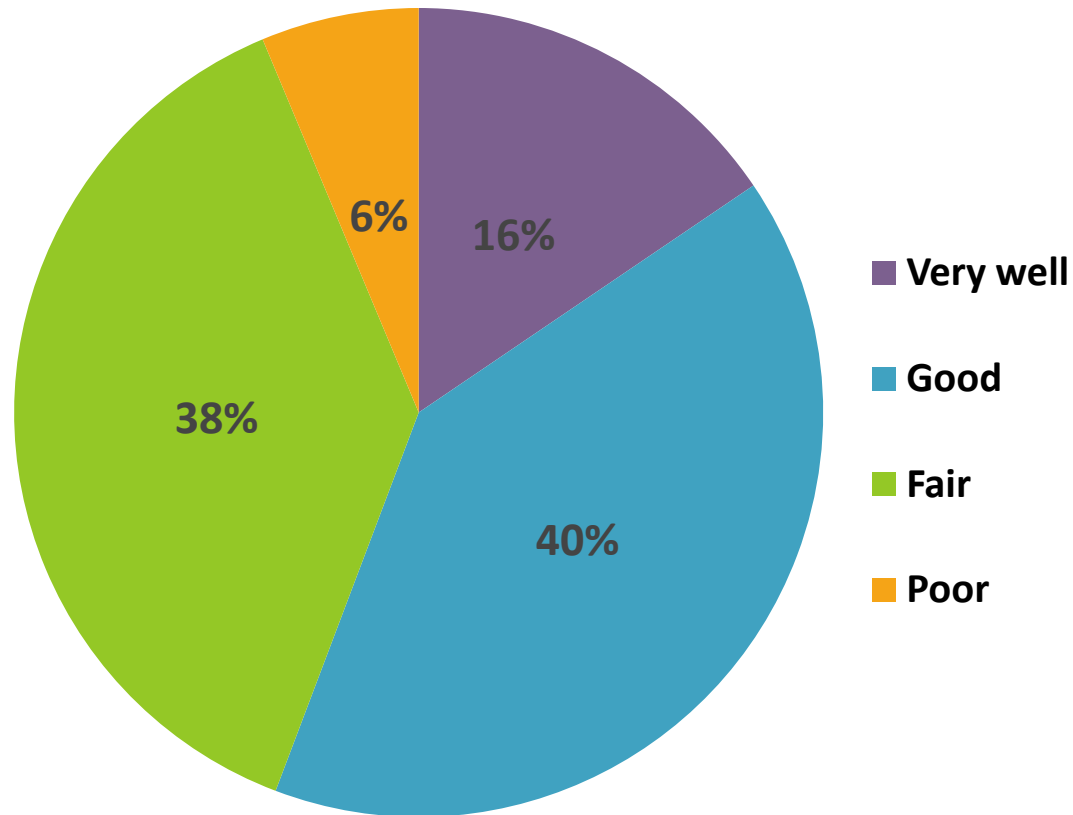
Libraries Total



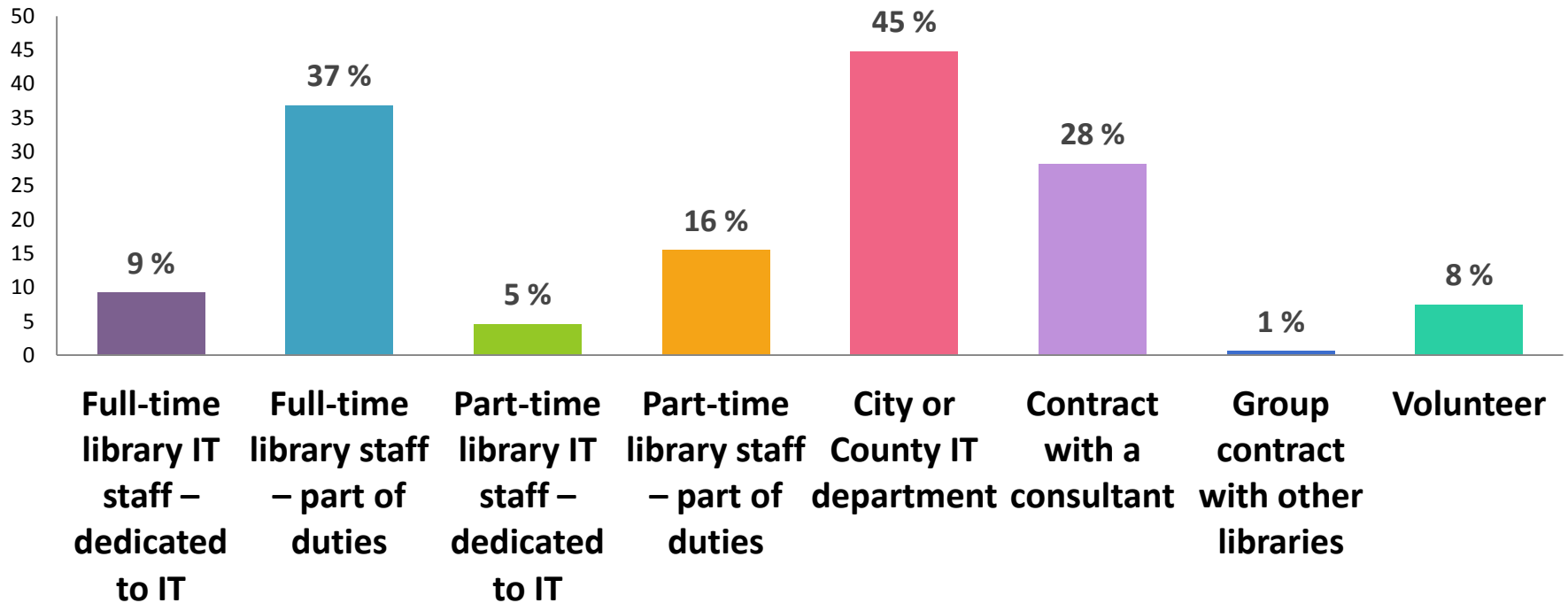
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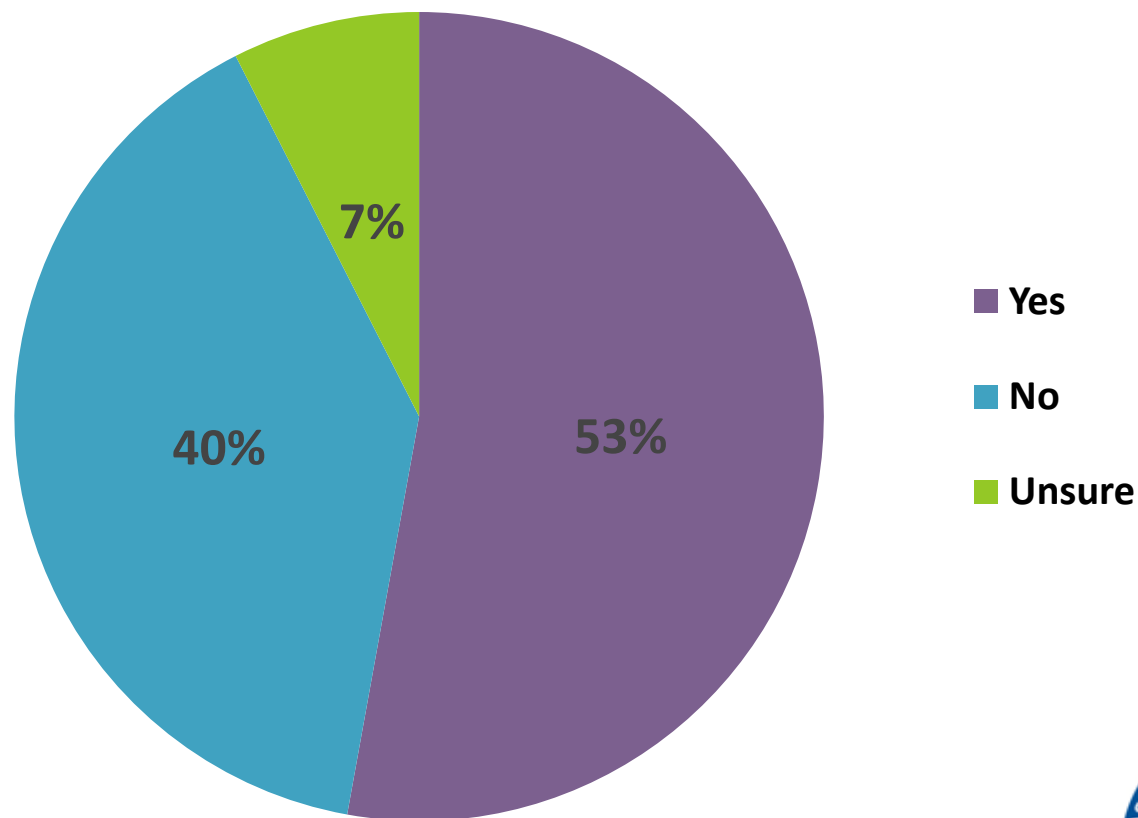
How well is your current I.T. support working for your library?



Who manages your library's I.T.? (select all that apply)



Do you think your library's internet speed is fast enough for your patrons?



Technology training topics, by level of interest

Top Tier of Topics

1. Tie: Teaching Technology to Patrons (133); Finding Funding for Technology (133)
2. Protecting Patron Privacy & Library Security (129)
3. Troubleshooting Technology Issues (127)
4. Making Informed Technology Purchases (118)
5. Understanding Hardware and Software for Public Access Computers (117)

Second Tier:

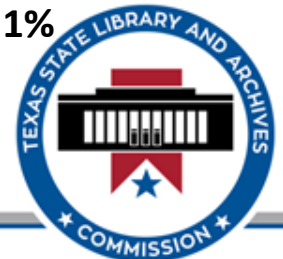
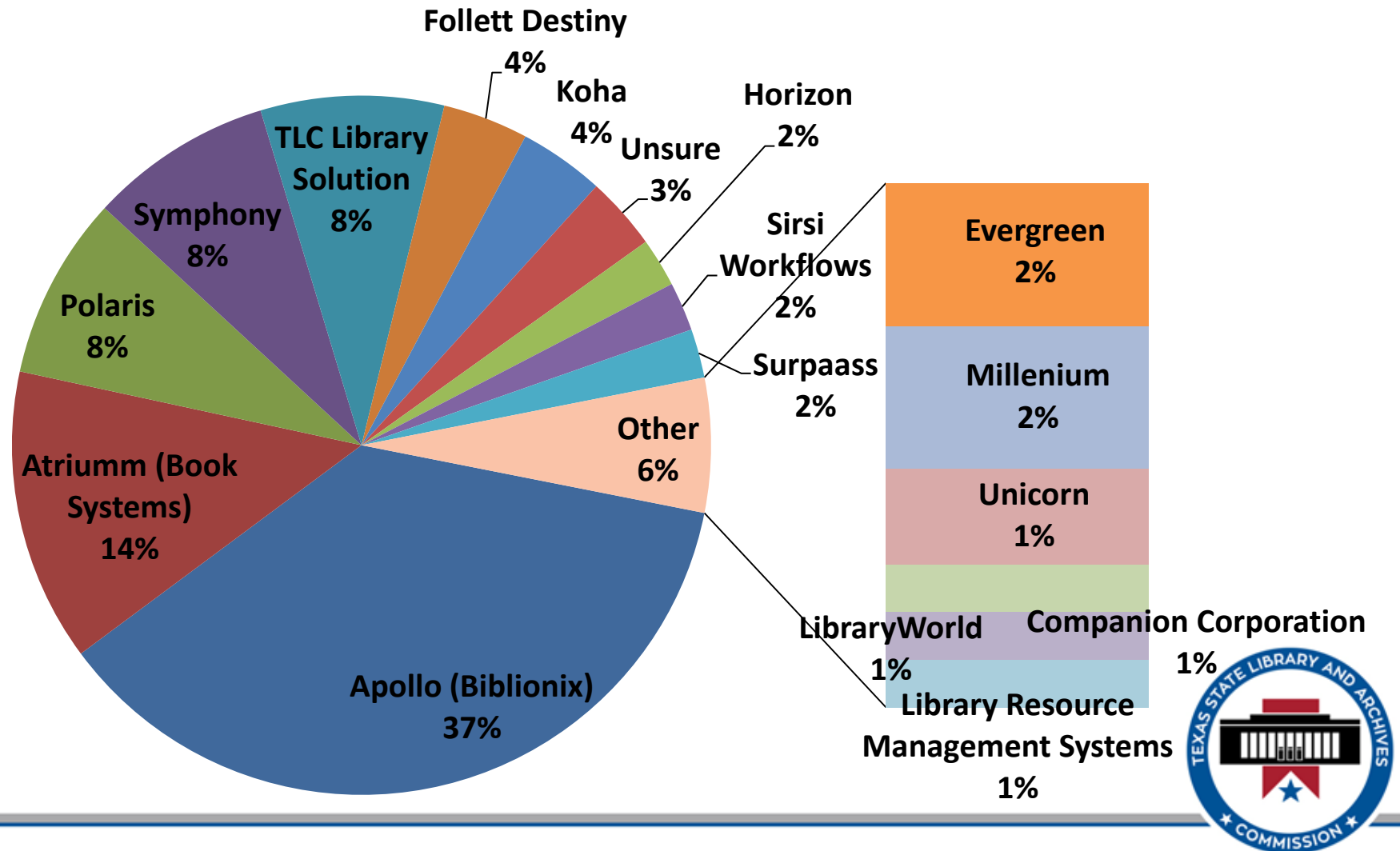
- Making Sense of Your Data (107)
- Library Technology Trends (106)
- Writing a Technology Management Plan (102)
- Working with I.T. Professionals 101 (102)
- Understanding WiFi and Broadband Network Administration (101)

Third Tier:

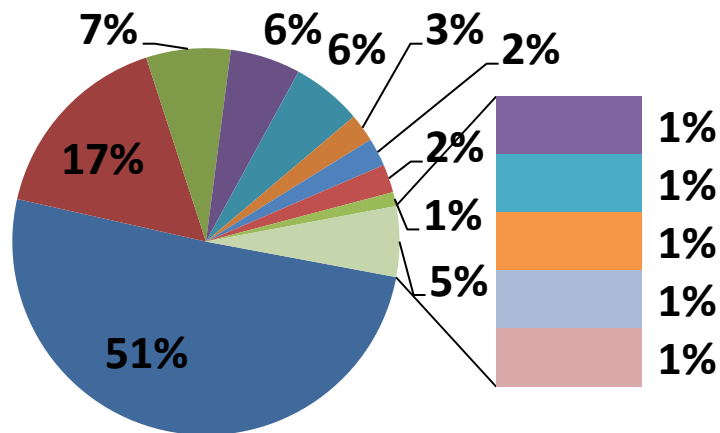
- Managing a Social Media Presence (98)
- Web Design Best Practices (93)
- Technology Petting Zoo (90)
- Web Savvy Crash Course (87)
- Keeping Up with the World of Apps (81)
- Planning for Technology in Renovation or New Construction (77)



Integrated Library Systems (ILS) used in Texas public libraries



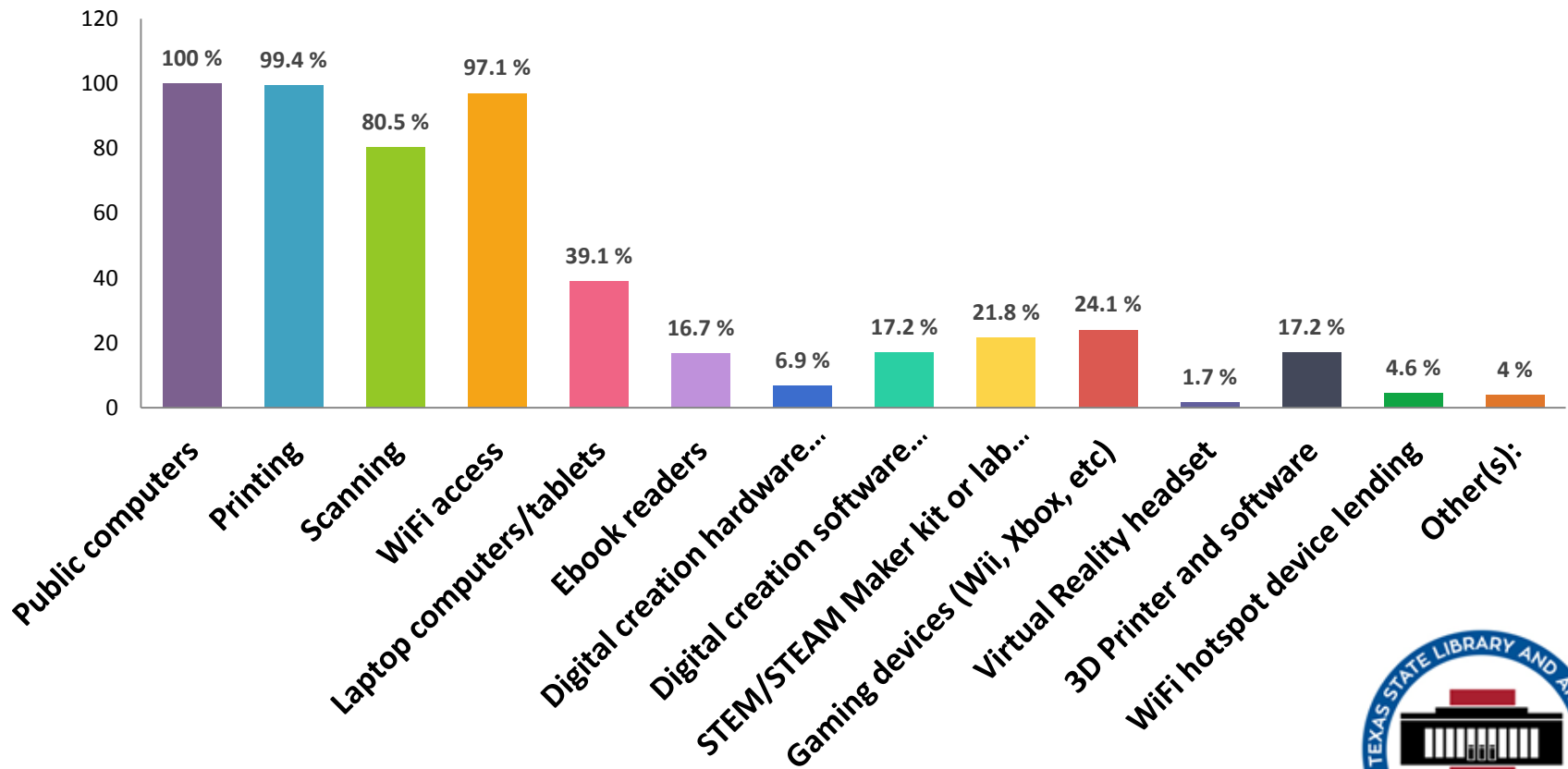
Computer and print management software used in Texas public libraries



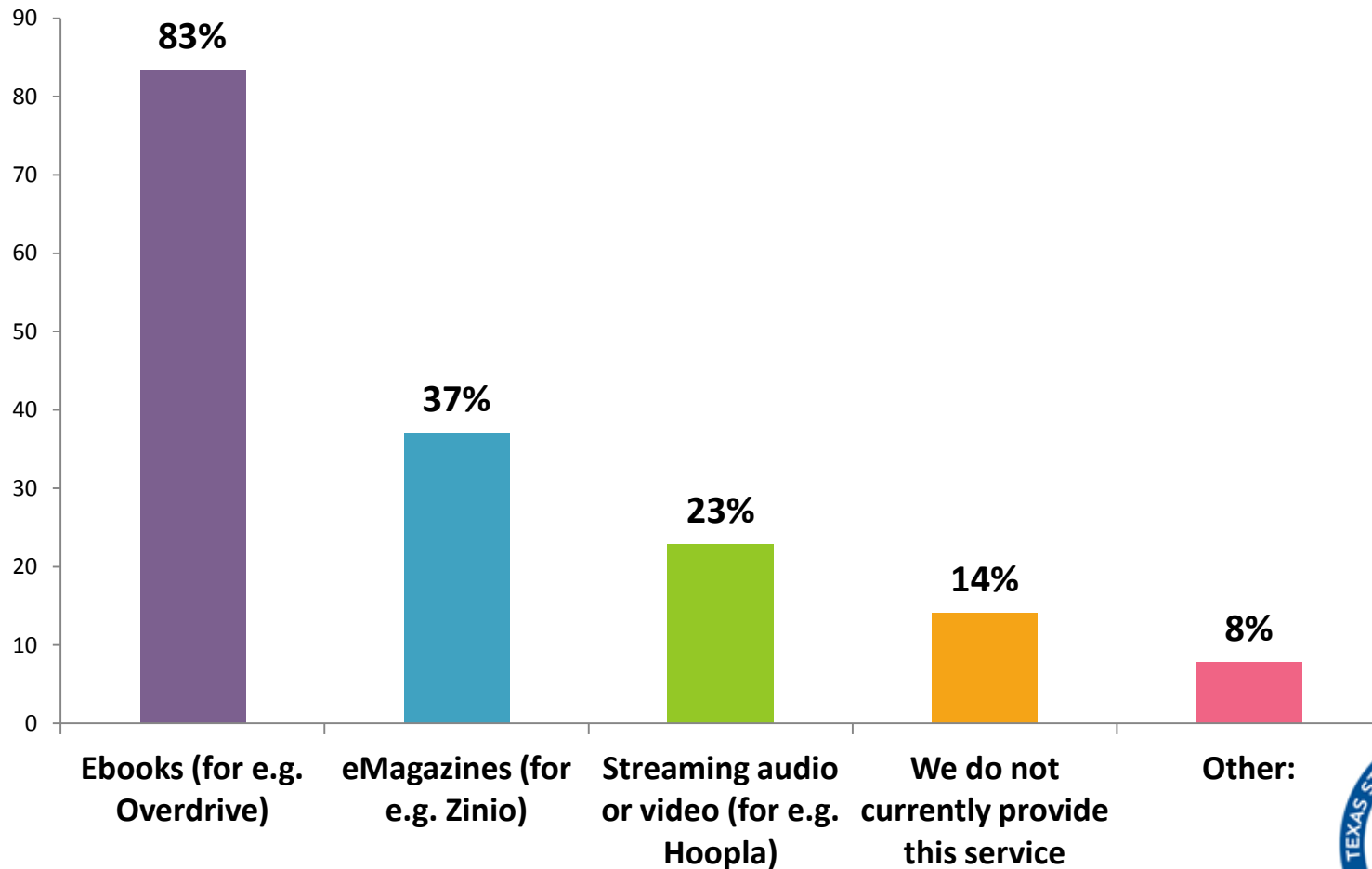
- Envisionware
- Pharos
- iTeam Resources
- Comprise: SAM
- CMS Diginet
- Output Control Software
- PrinterOn
- CASSIE (Librarica)
- Fortress Grand Time Limit Manager
- CMS: PC Cop
- Cybrarian
- LibData
- Paper Cut Printing
- Useful



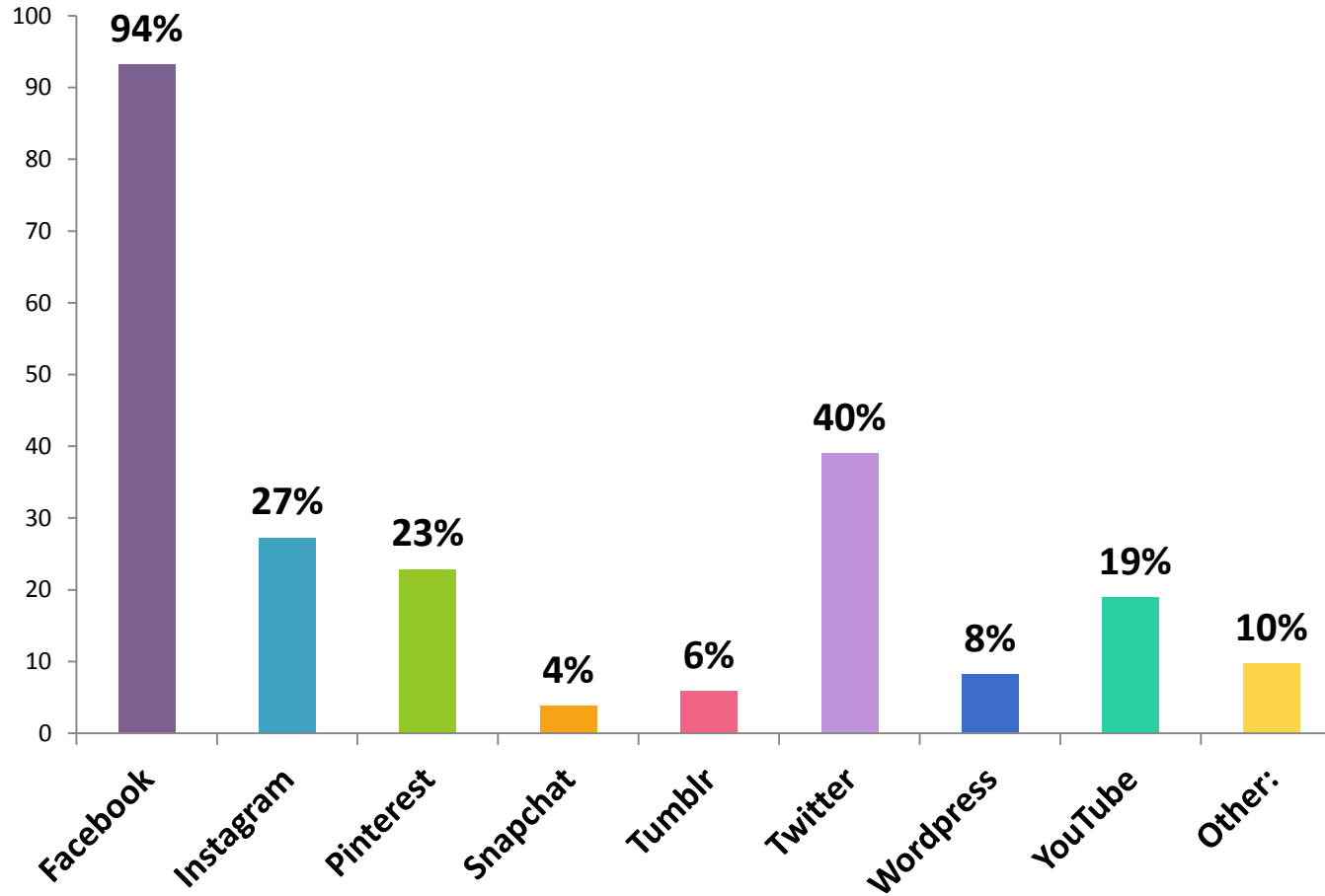
Types of technology provided to Texas public library patrons



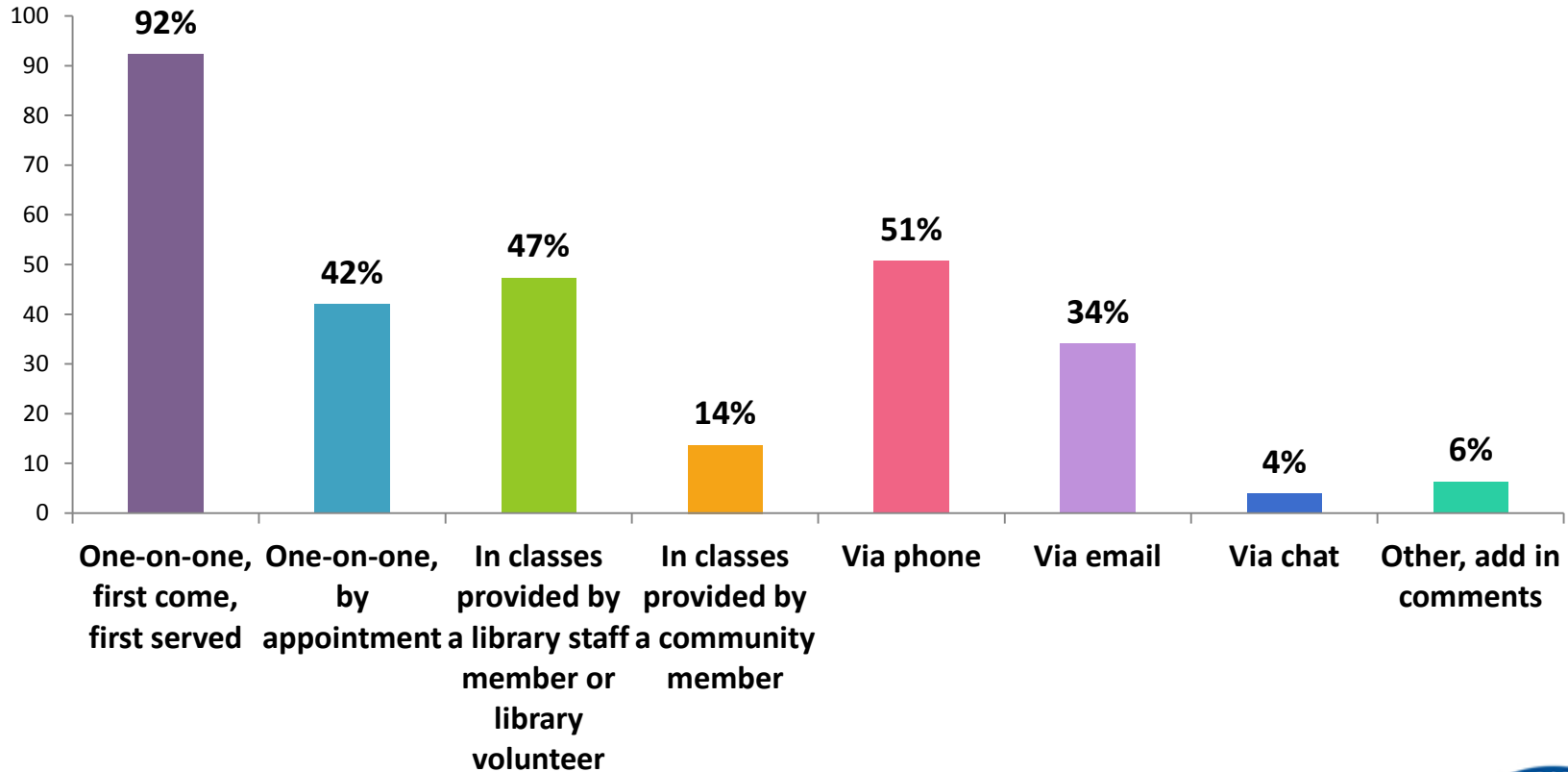
Types of streaming technology provided to Texas public library patrons



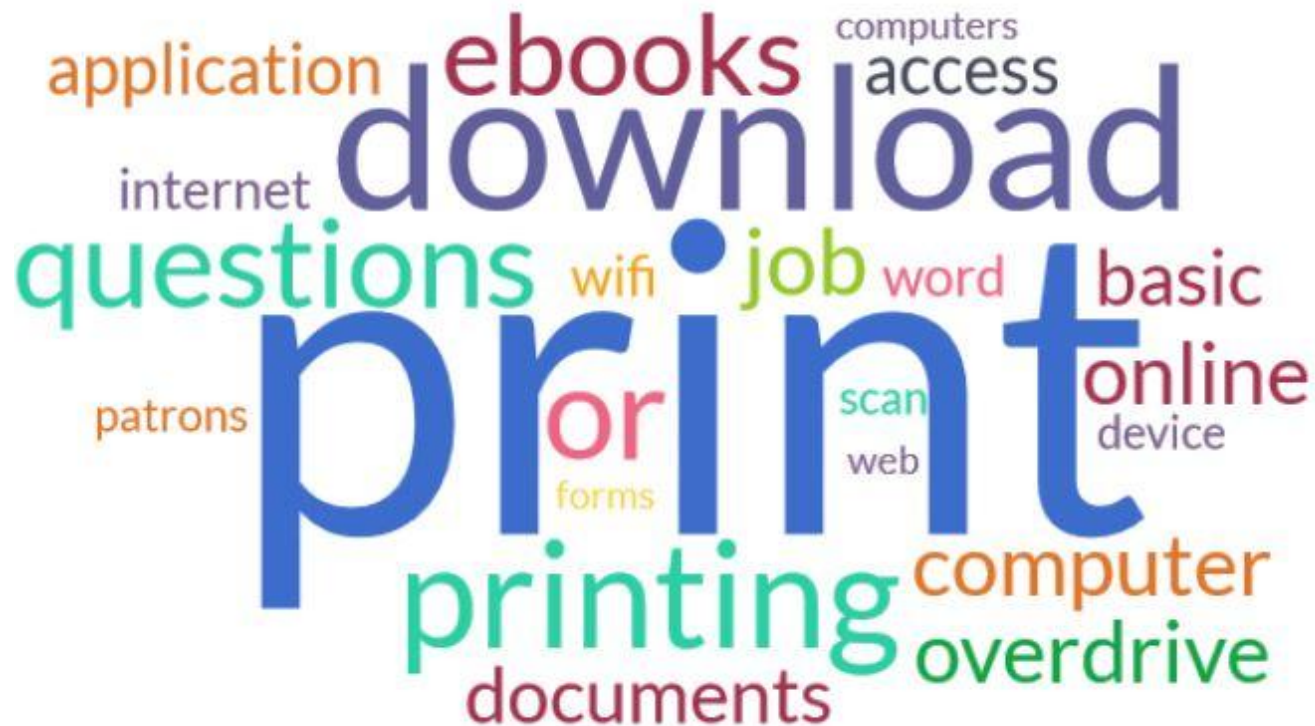
Social media platforms used by Texas public libraries



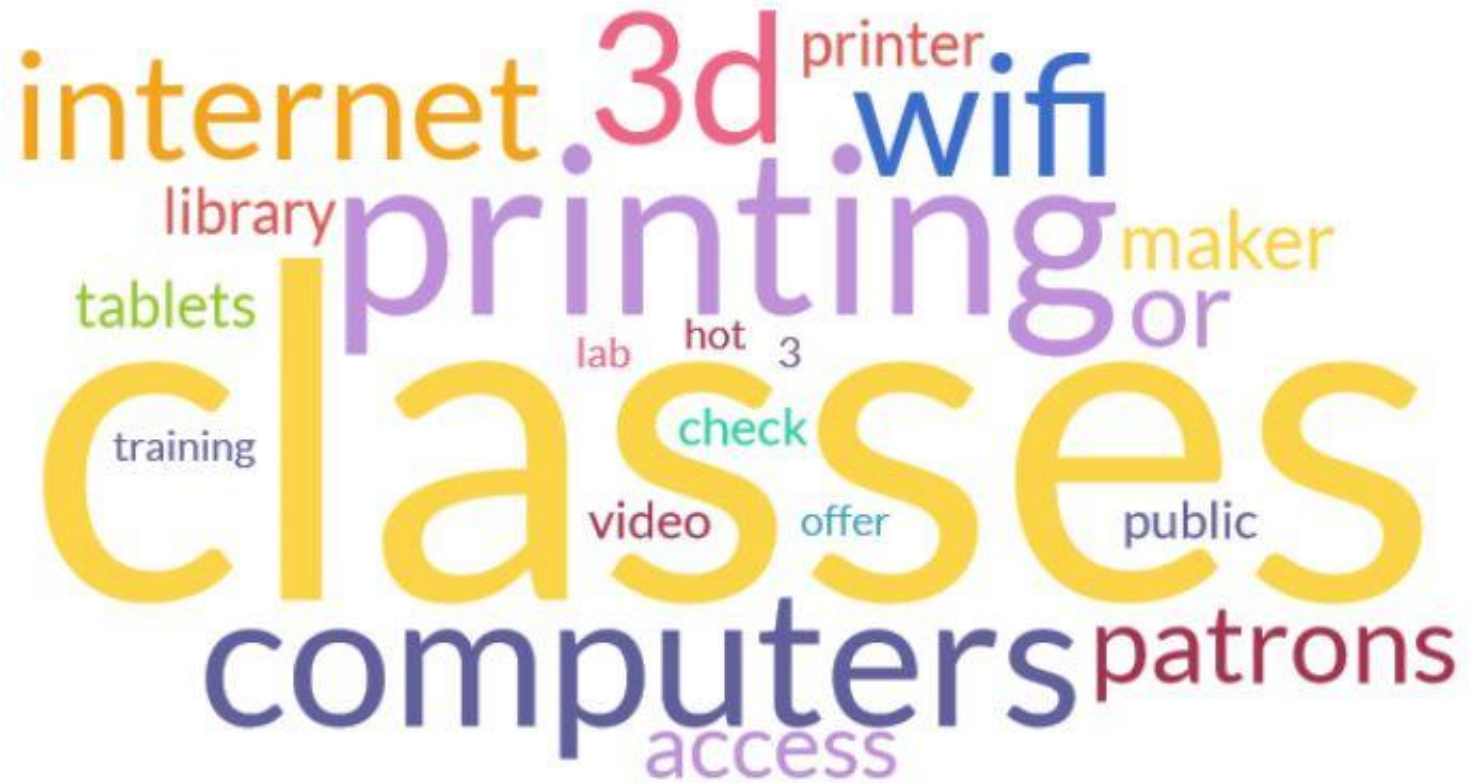
Ways technology help is provided to Texas public library patrons



Top patron technology questions asked at Texas public libraries



Top technology project Texas public library staff want to implement





Subscribe to the You Can Do I.T. email list to be notified of more results and other technology tips and resources:

<https://lists.tsl.state.tx.us/mailman/listinfo/youcandoit>

Contact: Cindy Fisher, cfisher@tsl.texas.gov
Texas State Library and Archives Commission

