

Texas Statewide Interlibrary Loan Program

Texas Library Association Annual Conference 2023
April 19, 2023

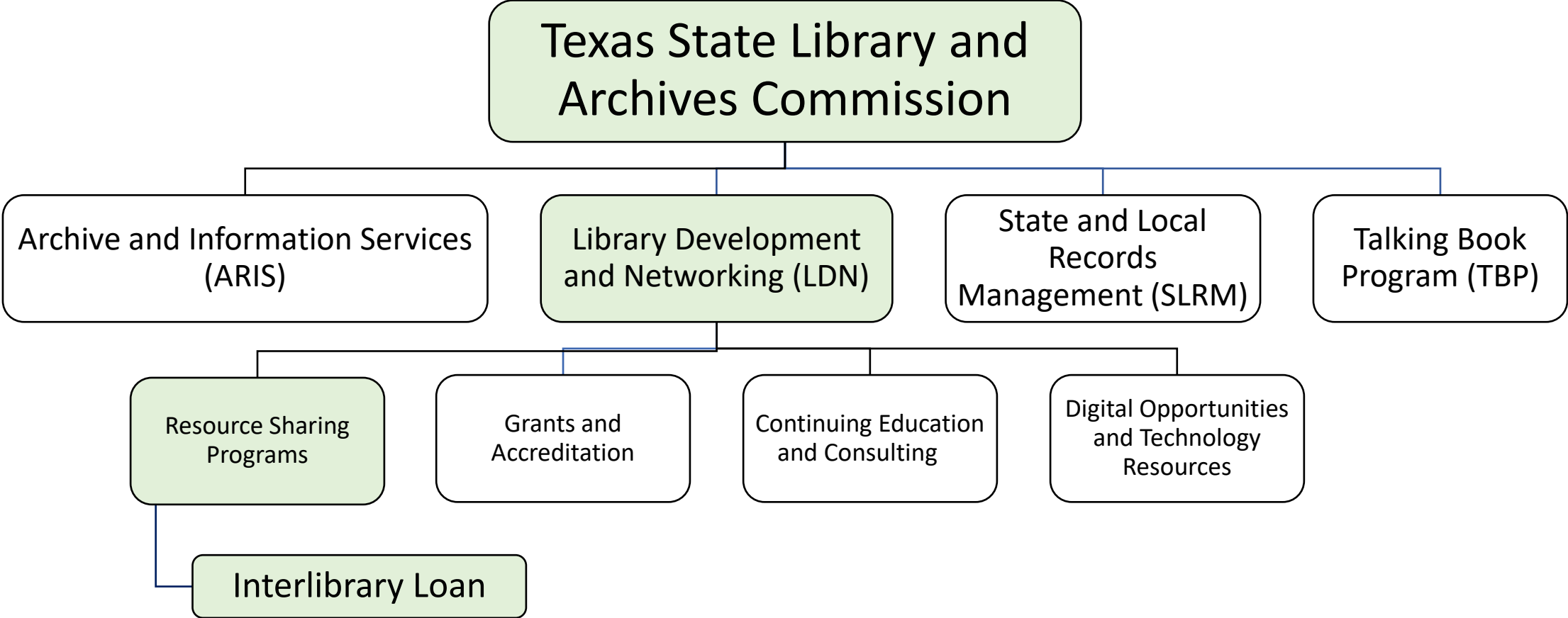
Sara Hayes, Statewide Interlibrary Loan Coordinator
Texas State Library and Archives Commission (TSLAC)



Agenda

- Introduction and Overview
- New ILL System Updates
- Migration Plan
- Participation and Evaluation Opportunities
- Staying Engaged
- FY 2023 ILL Lending Reimbursement Program
- Questions

Texas State Library and Archives Commission



Library Development and Networking

The screenshot shows the Texas State Library and Archives Commission website. The main navigation bar includes 'Archives & Reference', 'Services for Libraries' (highlighted with a yellow circle), 'Talking Book Program', and 'Records Management'. Below this, the 'Services for Libraries' section is displayed with a grid of icons and labels. The 'Calendar of Training' icon (a calendar) and the 'Interlibrary Loan' icon (a book with a magnifying glass) are both highlighted with yellow circles. Other services include Advisory Groups, Community Engagement, Consulting, Technology & E-rate, Grants and Funding, LSTA, Library Science Collection, Library Services and Technology Act, Other Training Resources, Continuing Education, Accreditation, Directory, and Statistics, School Libraries / TexQuest, TexShare, and Youth and Teen Programs and Services. A sidebar on the right features a banner for '415 LIBRARY DEVELOPMENT AND NETWORKING' and a description of the Library Development and Networking Division's services, along with subscription and blog links.

www.tsl.texas.gov

- Services for Libraries

www.tsl.texas.gov/ldn

- Calendar of training
- Interlibrary Loan

Texas Statewide Interlibrary Loan

- Participation in statewide ILL is currently a public library accreditation criteria.
- TSLAC contracts for and funds (through IMLS) access and subscription to a consortial ILL management system (OCLC's Navigator) available to all accredited Texas public libraries.
- Libraries may charge patrons for return shipping on requests.
- Eligible libraries may participate in TSLAC's annual ILL lending reimbursement program.
- Participating libraries agree to the ILL Code for the United States, Texas ILL protocols, and locally developed policies.

Texas Public Library Accreditation

Each public library applying for membership in the Texas Library System must meet the following requirements (3):

- The library must offer to borrow materials via the interlibrary loan resource sharing service for persons residing in the library's designated service area.
- A library must also participate in the interlibrary loan resource sharing service by lending its materials to other libraries, as requested.
- The library governing board may adopt policies regarding materials available for loan and the length of the loan, the good standing of the borrower, and other relevant issues; these policies must be available for the public.

*The library may borrow and lend material outside of Texas at their own discretion.

Value of Interlibrary Loan

No library can own every book!

- Cost avoidance for library budgets
- Optimize shelving space
- Provide access to unique and hard to find materials
- Collection development
- Statistics and community satisfaction

New Interlibrary Loan System

OCLC is discontinuing the Navigator system from its product offerings in June 2024.

TSLAC is contracting with OCLC for access to Navigator through June 2024.

TSLAC posted a Request for Offer (RFO) for a new statewide ILL system on April 7, 2023, the deadline for responses from vendors is May 19, 2023.

Procurement Schedule of Events

Solicitation posted: April 7, 2023

Response due date: May 19, 2023

Evaluation and scoring period: May 19 – June 19, 2023

Expected contract award date: June 2023

New system migration begins: Summer 2023

Navigator retired; new system live: June 2024

ILL System Elements

- Publicly available group catalog
- Staff portal for placing, managing, and tracking borrowing and lending requests
- Patron initiated requesting
- Generating reports and statistics
- Holdings maintenance tools
- Training opportunities and resources
- System maintenance and technical support
- Borrowing and lending outside of the consortia if desired

Migration Plan Considerations

Considerations for migration plan phases:

- FY 2022 borrowing and lending activity
- Integrated Library System in use
- Population served
- Staff size
- Geography

Participation and Feedback Opportunities

- Review the Request for Offer:
<https://www.txsmartbuy.com/esbddetails/view/306-23-0003>
- View vendor training recordings sent out soon after May 19, 2023.
- Respond to survey after viewing all vendor submissions.

Get Involved and Stay Updated

- Subscribe to the Navigator ILL Listserv:
<https://lists.state.tx.us/mailman/listinfo/navigator-ill>
- Subscribe to the TExpress Courier Listserv:
Send names and email addresses to tae@amigos.org.
- Subscribe to the Library Development and Networking Blog:
<https://www.tsl.texas.gov/ld/librarydevelopments/>
- Continuing Education Calendar:
<https://www.tsl.texas.gov/ld/librarydevelopments/ce-calendar/>
- Contact Sara Hayes with comments and feedback:
shayes@tsl.texas.gov

Preparing for ILL System Changes

What libraries can do now:

- Keep ILL contact information updated in NRE and with TSLAC.
- Document your current Integrated Library System (ILS) including the version.
- Note if you have NCIP and Z39.50 functionality available through your ILS and if they are enabled.
- Note the source of your cataloging records:
 - Provided by vendors or third-party record services
 - Cataloging or CatExpress subscription
 - On-the-fly records

FY 2023 ILL Lending Reimbursement Program

1. Participation is completely optional

2. The awards are non-competitive, any library meeting the following requirements will receive an award:

- a. Live on the Navigator system/lending to Navigator libraries.
- b. Have made lends to Texas Navigator libraries between August 1, 2022 – July 31, 2023.
- c. Submit required forms by the stated deadlines

FY 2023 ILL Lending Reimbursement Program

April 26, 2023: www.tsl.texas.gov/ld/ill2023

The **goal** of the ILL Lending Reimbursement Program is to support and encourage libraries in statewide resource sharing by reimbursing direct, out-of-pocket costs associated with lending materials to other Texas public libraries. Eligible costs may include shipping costs and supplies, courier contracts, and staff time.

Eligible and participating libraries receive a flat rate for each lend made to a Texas public library using Navigator/NRE.

FY 2023 ILL Lending Reimbursement Program

April 26, 2023: Webinar: FY 2023 ILL Lending Reimbursement Program Overview for Texas Libraries, 10:00 a.m.

April 26, 2023: Access opens to opt-in to the FY 2022 ILL Lending Reimbursement Program in the Grant Management System (GMS) portal.

July 14, 2023: Deadline to submit completed Participation Signature form in the GMS portal, signed by authorized legal entity signatory.

August 17, 2023: TSLAC will notify libraries of total eligible lends and award amounts and begin accepting Performance Certification forms through the GMS portal.

August 31, 2023: Deadline to submit completed Performance Certification form in GMS, signed by Library Director.

September 2023: Award letters sent out and reimbursement payments dispersed to legal entities (cities, counties, universities).

TSLAC @ TLA

TSLAC Agency Booth: 1707

TSLAC Resource Sharing Booth: 2113

TSLAC Digital Opportunity/Technology Resources and Skills Booth: 2407

TSLAC @ TLA

Wednesday, April 19

- 11:00 a.m. – TexShare Resources for STEM and Health Sciences
- 11:00 a.m. – Explore the Content Curation Control Tools in TexQuest
- 12:15 p.m. – TexShare and TexQuest Updates (9AC)
- 12:15 p.m. –New Statewide Interlibrary Loan System
- 1:30 p.m. – The Nuts and Bolts of Good Grant Writing
- 1:30 p.m. – TexShare Resources for Workforce Development
- 2:45 p.m. – Genealogy Research with TexShare and TSLAC

TSLAC @ TLA

Thursday, April 20

- 10:00 a.m. – We Are All Able
- 1:30 p.m. – A Pathway for Access: Enhanced Library Card Programs
- 3:00 p.m. – Budget, Planning, and Library Accreditation

TSLAC @ TLA

Friday, April 21

- 7:30 a.m. – New Director Networking Hour
- 8:30 a.m. – Upgrade Your Accessibility: Affordable Ways to Improve Library Access to Those with Visual Disabilities
- 1:30 p.m. – Digital Literacy and Texas Libraries
- 2:45 p.m. – Getting the Most Out of E-Read Texas
- 2:45 p.m. – How to be a Digital Navigator in Your Community

TSLAC @ TLA

Saturday, April 22

- 8:30 a.m. – TLA 88th Legislative Session Update

Questions?

Sara Hayes

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ILL Information and Resources

www.tsl.texas.gov/landing/ill.html