



TEXAS STATE LIBRARY
AND
ARCHIVES COMMISSION

Notice of Funding Opportunity

Texas Telehealth Grant Program Guidelines

Application Due Date:
October 1, 2021

Library Development & Networking Division
August 2021

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Comments regarding the programs and services of the
Texas State Library and Archives Commission can be addressed to:

Director and Librarian

P. O. Box 12927 ♦ Austin, Texas 78711-2927

512-463-5460 ♦ 512-463-5436 fax

A. Program Description

Responding to the emergent community needs identified by Texas libraries in the areas of access to health information, resources, and services, the **Texas Telehealth Grant Program** funds awarded libraries with the equipment and resources needed to facilitate a telehealth project at their library facilities. Library telehealth projects use Internet networks and computers to help facilitate visits between health care providers and library patrons when they can't be in the same place at the same time.

Telehealth, utilizing now more widely available videoconferencing technology, enables community members to receive healthcare quicker and more affordably. It addresses obstacles and burdens posed by geography, transportation, and other mobility issues.

The COVID-19 pandemic has dramatically increased the need for this service, as has the rapid closing of rural hospitals, continued lack of transportation options in rural areas, and insufficient broadband access in many residents' homes.

This reimbursement grant program will fund operating expenditures such as library supplies and materials, technology, furniture, and contractual services. To be eligible, grant expenses must be reasonable and in accordance with appropriate state or local operating policies and procedures. Further, all grant expenses must be designed to facilitate telehealth at library facilities.

B. Award Information

At least \$250,000 is expected to be available. Funding is provided by the federal Institute of Museum and Library Services (IMLS) under the American Rescue Plan Act (P.L. 117-2).

Federal Award Identification Number (FAIN): LS-250239-OLS-21

Assistance Listing Number/Title: 45.310 State Library Program

Maximum Award

The maximum grant award will be \$25,000 for a single library location and \$50,000 for a multi-branch library location.

Length of Funding

Texas Telehealth – will open for application in September 2021 with an award date in November 2021. All funded projects must be completed by August 31, 2022. All grant funds **MUST BE OBLIGATED** by July 31, 2022.

C. Eligibility Information

Through their governing authority, accredited public libraries, local public library systems, libraries that are members of the TexShare Library Consortium, or non-profit organizations that are applying on behalf of accredited libraries and/or TexShare members, are eligible to apply for funds. Public library applicants must be accredited by the Texas State Library and Archives Commission for the fiscal year in which the grant contracts are issued.

There is no requirement for cost sharing, matching funds, or cost participation with this grant program.

Eligible Activities

This grant program will fund the creation or enhancement of a telehealth project at library facilities.

Suggested supplies, materials, and services are listed below. This list is not exhaustive and is provided to aid your planning process:

Supplies/Materials

- Networking equipment and cables
- Computer hardware, software, and accessories
- Furniture
- Camera/video equipment/accessories
- Portable ring lights/lamps
- Sound baffles
- Teleconferencing kiosk(s)
- Mobile devices and related apps
- Printers/scanners
- Marketing and promotion
- Consumables (paper, toner, cleaning supplies, etc.)
- E-books/books related to consumer and/or mental health
- Staff training
- Digital literacy support
- Medical supplies
- Sanitation/infection prevention

Services

- Consumer health databases (dissimilar to TexShare or TexQuest offerings)
- Postage, printing, signage
- SaaS - Software as a Service (this grant award will only cover SaaS from 12/1/2021- 8/31/2022)
- IT support (computer/web)
- Training – patron and/or staff
- Venue fees (room rental, etc.)
- Contract temporary help
- Equipment rental
- Professional services (workshop speakers, graphic design, etc.)
- Promotion

The grant may also cover indirect costs as permitted in 2 CFR 200.

Ineligible Activities

This grant program will NOT fund the following costs:

1. Capital expenditures related to the purchase of real property, buildings, or motor vehicles
2. Capital expenditures related to the construction or expansion of facilities, including fixtures and services
3. Capital expenditures related to renovation costs, including fixtures and services
4. Food, beverages, or food delivery equipment or services
5. Awards, honoraria, prizes, or gifts
6. Equipment or technology not specifically associated with facilitating a library telehealth project.
7. Transportation/travel for participants or library personnel
8. Databases currently offered or similar to ones offered by the agency (i.e., a magazine index database may not be purchased if a comparable one is provided by the agency)
9. Collection development purchases not specifically associated with consumer or mental health.
10. Advertising or public relations costs not specifically associated with the library telehealth project
11. Performers or presenters whose purpose is to entertain rather than to educate
12. Staffing or fringe benefit costs
13. Other expenses as excluded in the guidelines

D. Application and Submission Information

Application Components

The grant application consists of the following components:

1. Application Certification Form signed by appropriate signing authority
2. Program narrative and budget
3. Children's Internet Protection Act (CIPA) certification form

Grant Management System (GMS) Access

TSLAC uses a grant management system or GMS that enables applicants to apply for grants electronically through a web portal at <https://grants.tsl.texas.gov>. Applications and required documents must be submitted in GMS by the due date to be eligible for consideration. To submit your application online, you must have an active GMS account. To create or activate an account, please have your library director submit a contact import form to grants@tsl.texas.gov. The template is linked on this webpage: <https://www.tsl.texas.gov/ldn/grants/telehealth/faqs>. The e-mail should reference "GMS Access" in the subject line. TSLAC staff will review the request and grant appropriate access.

If needed because of difficulty using the Internet or for other accessibility reasons, potential applicants may submit copies of materials to Bethany Wilson, TSLAC Grants Administrator, via e-mail at grants@tsl.texas.gov.

The fillable PDF version of this application and all other application components can be found at:

<https://tinyurl.com/4fmcsdb5>

Other requirements

Before submitting an application, the applicant organization must have a current and active D-U-N-S® Number. Information on how to obtain a DUNS number may be found on D&B's website (<https://www.grants.gov/applicants/organization-registration/step-1-obtain-duns-number.html>). Obtaining a DUNS number is free.

Who can submit the application?

Any individual authorized to use GMS and having the correct security role will be able to submit the application in GMS. Applicants will be required to submit the signed application certification form. The application certification must be signed by an individual authorized to enter into contracts with the State of Texas (e.g., county judge, city manager, etc.).

Deadline and Submission

Completed applications and ***all*** required documents must be submitted **by 11:59 p.m. Central Time, Friday, October 1, 2021**. *Please be advised that technical support will not be available after 5:00 p.m., Friday, October 1, 2021.*

If you are unable to submit your application and/or required documentation via GMS, you may submit documents via e-mail to grants@tsl.texas.gov with subject line, **Texas Telehealth Grant**. Please send mail submissions to:

Texas Telehealth Grant
Texas State Library and Archives Commission
Library Development & Networking Division
PO Box 12927 (1201 Brazos St.)
Austin, TX 78711 (78701)

Program Timeline

August 2021	Guidelines released
September 2021	Applications open
October 1, 2021	Applications and required forms due
October 2021	Application packets evaluated by Grant Review Panel
October 2021	Applicants notified of Grant Review Panel recommendations
November 2021	Commission meets and approves projects
November 2021	Contracts issued to grant recipients
December 1, 2021	Projects begin
July 31, 2022	All project funds obligated
August 31, 2022	Projects end

E. Application Review Information

Criteria for Award

This grant program is competitive. Agency staff will score proposals on the four criteria listed below. The maximum number of points for each category is listed.

The detailed scoring rubric that will be used is provided below.

1. Needs Assessment (50 points)

Provide details about the community you serve, including information about vulnerable community members. Describe identified community needs related to health outcomes, Internet access, or transportation that could be addressed by a library telehealth project.

You might include some of the following information to provide a good description of the library's population and vulnerable community members:

- Use data from Census.gov's [American Community Survey](#) to provide information about your population and demographics, including poverty level, employment, and access to computers and Internet subscriptions.
- Use [Census Reporter](#)'s profile of the local area you serve, provide what percentage of your census tract are adults 65+.
- Provide status of internet access and digital literacy in your area.
- Resources for describing community health needs:
 - Using the [National Health Service Corps \(NHC\) online tool](#), provide your county's primary care Health Professional Shortage Area (HPSA) Score. This score was developed to determine priorities for assignment of health care providers. The scores range from 0 to 26 where the higher the score, the greater the priority.
 - Describe availability/gaps of health care providers in your area, including the location of the nearest doctor/hospital.
 - List other health-related programs that the library currently offers.

- Describe transportation/transit needs in your area, using reports such as those created by the [Metropolitan Planning Organization](#).

2. Project Purpose (25 points)

Describe the specific library telehealth project you are planning and how it can meet the needs of vulnerable community members described in the response to question 1.

Tell us about your plans for a library telehealth project.

- Describe why this project is a good fit for your community.
- Describe the library space where the project will be located.

3. Sustainability (20 points)

Provide details about the support you will have to implement and maintain this project.

- Describe the financial and managerial resources that will be used to support the telehealth project beyond the end of the grant.
- Describe the library's existing and potential partnerships that would support this project.
- Describe how this project aligns with the library's mission.

4. Personnel (5 points)

- Identify who will attend the training and participate in the library telehealth project.
- Describe why they are a good fit for this project.

Funding Decisions

- The agency staff will submit a recommended priority-ranked list of applicants for possible funding. Final approval of a grant award is solely at the determination of the Texas State Library and Archives Commission.
- Applications for grant funding will be evaluated only upon the information provided in the written application.
- The agency staff may negotiate with selected applicants to determine the terms of the award. To receive an award, the applicant must accept any additional or special terms and conditions listed in the grant contract and any changes in the grant application.
- The agency staff will notify unsuccessful applicants in writing.

Awarding of Grants

The commission has the right to reject applications or cancel or modify a grant solicitation at any point before a contract is signed. The award of any grant is subject to the availability of funds.

TSLAC Staff Responsibility

Agency staff will review each application packet for the following:

- Legal eligibility of the institution to participate in this grant program and appropriate authorizing signature
- Conformance to the federal and state regulations pertaining to grants
- Inclusion of unallowable costs
- Errors in arithmetic or cost calculations
- Submission of all required forms
- Compliance with submission procedures and deadlines
- Relevance and appropriateness of the project design and activities to the purpose of the grant program

Agency staff will raise issues and questions regarding the needs, methods, staffing, and costs of the applications. Staff will also raise concerns regarding the relevance and appropriateness of the project design and activities to the purpose of the grant program.

Applications with significant errors, omissions, or eligibility issues will not be rated. Applications in which the project design and activities are not relevant and appropriate to the purpose of the grant program will be ineligible.

Grant Review Panel Responsibility

Agency staff will review and score grants based on established criteria under an expedited process.

Decision Making Process

To be considered eligible for funding by the commission, any application must receive a minimum adjusted mean score of more than 60 percent of the maximum points available. To reduce the impact of scores that are exceedingly high or low, or otherwise outside the range of scores from other reviewers, agency staff will tabulate the panel's work using calculations such as an adjusted mean score.

- (1) Applications will be ranked in priority order by score for consideration by the commission.
- (2) If insufficient funds remain to fully fund the next application, the staff will negotiate a reduced grant with the next ranked applicant.
- (3) If the panel recommends funding an application that, for legal, fiscal, or other reasons, is unacceptable to the staff, a contrary recommendation will be made. The applicant will be informed of this situation prior to presentation to the commission and may negotiate a revision to the application. A positive recommendation to the commission will be contingent upon successfully completing these negotiations prior to the commission meeting.
- (4) If the panel is unable to produce a set of recommendations for funding, the agency staff will use the same evaluation procedures to develop recommendations to the commission.

Scoring Rubric

Project Scoring Total in Four Areas: 100 points		
<p>Relevance and appropriateness of the project design and activities to the purpose of the TSLAC CARES grant program will be considered in the scoring of all criteria. Staff may score each criterion as follows:</p> <p>0-1 points: Project does not meet the purposes of the grant program. 2-3 points: Project partially meets the purposes of the grant program. 4-5 points: Project is a clear fit for the purposes of the grant program.</p>		
1) Needs Assessment (Points: Raw score = 5 max, weight = 10; Final score = 50 max)		
Describe identified community needs that a library telehealth project would address and include how a telehealth grant would benefit vulnerable community members.		
0-1 points	2-3 points	4-5 points
<ul style="list-style-type: none"> Provides no evidence of need for telehealth project in community. Project and/or service goals and audience are not defined. Does not describe needs assessment process and/or how need was determined (i.e., no description of community served, demographic statistics, library records or evidence or surveys). 	<ul style="list-style-type: none"> Provides partial/some evidence of need for telehealth project in community. Project and/or service goals and audience are defined but show little to no connection to description of community need. Needs assessment seems vague and incompletely describes how stated need was determined. 	<ul style="list-style-type: none"> Provides clear and convincing evidence of need for telehealth project in community. Project and/or service goals and audience are clearly connected to description of community need. Clearly describes needs including how stated need was determined.
2) Project Purpose (Points: Raw score = 5 max, weight = 5; Final score = 25 max)		
Describe the specific library telehealth project you are planning and how it can meet the identified community needs described in the response to question 1.		
0-1 points	2-3 points	4-5 points
<ul style="list-style-type: none"> Project and/or service goals are not defined. Project purpose is unclear. 	<ul style="list-style-type: none"> Project and/or service goals are defined. Project purpose is defined and has some relationship to community needs. 	<ul style="list-style-type: none"> Project and/or service goals are clearly defined and related to the Needs Assessment. Project purpose is clearly defined and is strongly related the Needs Assessment.
3) Sustainability (Points: Raw score = 5 max, weight = 3; Final score = 20 max)		
Describe the financial resources and partnerships that will be used to support the telehealth project in the future, beyond the end of the grant.		
0-1 points	2-3 points	4-5 points
<ul style="list-style-type: none"> Description of resources used to support and sustain the project after grant completion is vague and unspecific. 	<ul style="list-style-type: none"> Some evidence of future support and sustainability described. 	<ul style="list-style-type: none"> Clear evidence of sustainability described. A written commitment of future support from governing bodies is provided, if applicable.

4) Personnel (Points: Raw Score = 5 max, weight = 2; Final score = 5 max)		
Describe who will attend the training and participate in the library telehealth project, and why they are a good fit for this project.		
0-1 points	2-3 points	4-5 points
<ul style="list-style-type: none"> No description of key personnel and their qualifications to participate in the project. 	<ul style="list-style-type: none"> Some description of personnel and their qualifications. 	<ul style="list-style-type: none"> Describes qualifications of key personnel in detail, including experience with similar projects, and why they are a good fit for this project.

F. Award Administration Information

Notice of Award

Applicants will be notified of the funding decisions via e-mail. Once the awards have been awarded, successful applicants will receive instructions on how to proceed. TSLAC will provide mandatory training for successful applicants.

Protest Procedure — Texas State Library and Archives Commission, 13 TAC §2.55

(a) An aggrieved person who is not satisfied with a decision, procedure, or service received from the staff of the Texas State Library and Archives Commission or who is an actual or prospective bidder, grantee, or contractor aggrieved in connection with a solicitation, evaluation, or award may file a protest with the Director and Librarian in accordance with this rule.

(b) A protest must be submitted to the Director and Librarian within 21 days after the person knows or should have known of the matter which is protested. The Director and Librarian has the discretion to allow a protest filed after 21 days if the protestant shows good cause for the late filing or if the protest raises an issue significant to the general policies and procedures of the commission.

(c) The protestant shall mail or deliver a copy of the protest to all interested persons. The Director and Librarian will furnish a list of interested persons to a protestant. For protests of a competitive selection (bid, contract, or grant), interested persons shall include all persons who have submitted a bid, proposal, or application.

(d) A protest must be in writing and identified as a protest under this section, and contain the following:

- (1) A description of the protestant's interest in the matter
- (2) The issue(s) to be resolved and remedy(s) requested
- (3) The protestant's argument supporting the protest, including a statement of relevant facts and applicable law, specifying the statutes, rules, or other legal authority alleged to have been violated
- (4) The protestant's affirmation that facts set forth in the protest are true
- (5) A certification that a copy of the protest has been mailed or delivered to all interested persons

(e) Upon receipt of a protest conforming to the requirements of this section, the commission shall not proceed with the solicitation, award, or contract until the protest is resolved, unless the Director and Librarian makes a written determination that delay would harm the substantial interests of the state.

(f) The Director and Librarian has the authority to decide, settle, or resolve the protest and will make a written determination. The Director and Librarian may solicit written responses to the protest from other parties. The Director and Librarian shall inform the protesting party and other interested parties by letter of his determination, and how to appeal the determination to the commission.

(g) An interested party may appeal the determination of the Director and Librarian. An appeal must be in writing and conform to paragraphs (1) - (3) of this subsection:

- (1) The appeal must be received in the office of the Director and Librarian no later than 15 days after the date the determination is mailed to interested parties;
 - (2) A copy of the appeal must be mailed or delivered by the appealing party to all interested parties and contain a certification of mailing or delivery;
 - (3) The appealing party must state whether or not an opportunity is requested to make an oral presentation to the commission in open meeting.
- (h) The Director and Librarian shall refer the matter to the commission for their consideration at an open meeting.
- (i) The chair of the commission has the discretion to allow an appeal filed more than 15 days after the Director and Librarian's determination if the appealing party shows good cause for the late filing or if the appeal raises an issue significant to the general policies or procedures of the commission.
- (j) An interested party may file a response to an appeal of the determination of the Director and Librarian no later than seven days after the appeal is mailed or delivered.
- (k) Copies of the appeal and responses of interested parties, if any, shall be mailed to the commission by the Director and Librarian.
- (l) The chair of the commission has the discretion to decide whether or not a request for oral presentations will be granted and will set the order and amount of time for oral presentations that are allowed. The chair also has the discretion to decide whether presentations and written documents presented by Commission staff and interested parties will be allowed.
- (m) The commission will determine properly filed appeals and make its decision in open meeting. The commission shall vote to uphold or reverse the decision of the Director and Librarian. Failing a majority vote of a quorum of the commission, the Director and Librarian's decision is upheld. The commission's decision is final and not subject to judicial review under the statutes governing the commission.
- (n) A decision issued either by the commission in open meeting or in writing by the Director and Librarian shall be the final administrative action of the commission.
- (o) Documentation concerning a protest of a competitive selection is part of the commission's records series for that selection and is retained in accordance with the commission's approved records retention schedule.

Policy Requirements

TSLAC competitive grant recipients are subject to the State of Texas Uniform Grant Management Standards (UGMS) (<https://www.comptroller.texas.gov/purchasing/docs/ugms.pdf>) and federal Office of Management and Budget (OMB) Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (also known as the Supercircular) (<https://federalregister.gov/a/2013-30465>).

Reporting

Grantees must submit financial and a performance report at the end of the reporting period as will be outlined in the grant contract. Reports will be submitted electronically through TSLAC's Grant Management System (GMS).

G. Contacts

TSLAC staff members are available via e-mail during regular business hours (8:30 a.m.-5:30 p.m., Central) to assist with competitive grants.

Bethany Wilson, Grants Administrator
Phone: 512-463-5527, 800-252-9386 (toll free)
Fax: 512-936-2306
E-mail: bwilson@tsl.texas.gov

Erica McCormick, Program Coordinator
E-mail: emccormick@tsl.texas.gov