

Edge Exposed!

Resources and Tools You've Probably Never Heard About

Jennifer Peters
Community Engagement Administrator

jpeters@tsl.texas.gov, 512-463-2214

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Who's Here?

Survey question:

1) Where are you (and your library) in the Edge assessment process?

What is Edge?



Entrance hall at the New York Public Library. Photo by [Sam Saunders](#). Used under [CC license](#).

An assessment and planning tool for public libraries to evaluate public access technology and identify how it can be used to help communities.

Edge Coalition



What Does Success Look Like?

LIBRARY



**PUBLIC ACCESS
TECHNOLOGY**



PARTNERSHIPS



**ACHIEVING
COMMUNITY
PRIORITIES**



The Edge Toolkit



BENCHMARKS



**ASSESSMENT
TOOL**



**RECOMMENDATIONS &
RESOURCES**



TRAINING



PLANNING TOOLS



**COMMUNITY
ENGAGEMENT**

3 Strategic Areas: 11 Benchmarks

11 benchmarks to
assess public access
technology services
across three main areas





Assessment Tool



Chess instruction at [Santa Cruz Public Library](#).
Used by [CC license](#).

Computer training at [Towanda Township Library, PA](#). Used by [CC license](#).

Community Value



Benchmark 2: Libraries provide access to relevant digital content and enable community members to create their own digital content.

2.1 (of 3) The library supports the creation of digital content on public access computers.

	Yes	No, but plan to do so in the next year	No, would like to but cannot at this time	No, we have no plans to do so at this time
Patrons have the ability to retrieve data from and store data to portable devices (e.g., thumb drives, external hard drives, PDAs) while using public computers at all locations	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office productivity software (e.g., word processing, spreadsheets, presentations) is available at all locations	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Photo editing software (e.g., Photoshop, GIMP) is available in at least 50% of locations	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video/audio recording and editing software is available in at least one location	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Web development software (e.g., Dreamweaver, CoffeeCup) is available in at least one location	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Value



Teen Brandon Ashlock helps children with a math game during a Learning on Laptops class at [Pearl Bailey Library](#), Newport News, VA.

Community Value

Libraries provide programs and services that enable people to get value from their use of technology.

-  **Digital Literacy**
-  **Digital Tools and Resources**
-  **Meeting Key Community Needs**

Engaging the Community



10th anniversary celebration at Tully Branch Library. Photo by [San José Library](#). Used under [CC license](#).

Engaging the Community

Libraries are a valuable community resource and a strategic partner in helping people and communities improve their quality of life.

-  **Strategy and Evaluation**
-  **Strategic Partnerships**
-  **Sharing Best Practices**

Organizational Management



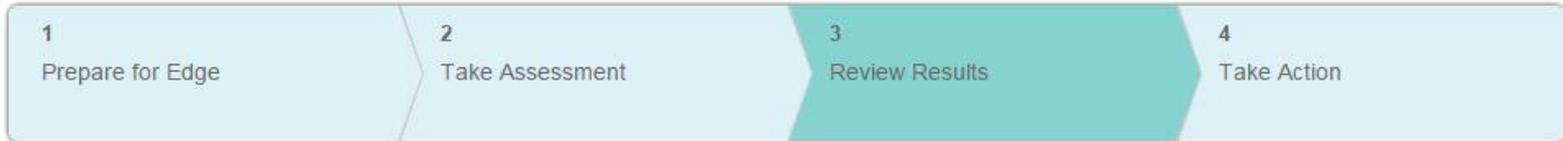
Staff training at Sacramento Public Library, CA.

Organizational Management

Libraries manage resources so that members of the community who need or want access can get it regardless of ability, skill, personal technology or available time.

-  **Planning and Policies**
-  **Staff Expertise**
-  **Devices and Bandwidth**
-  **Technology Management**
-  **Technology Inclusiveness**

DASHBOARD



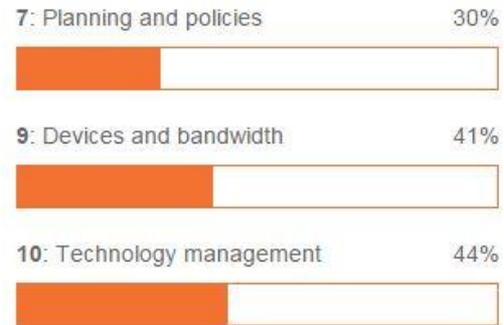
- Summary
- Overview
- Community Value
- Engaging the Community
- Organizational Management
- Download Results

Summary

Highest Scoring Benchmarks



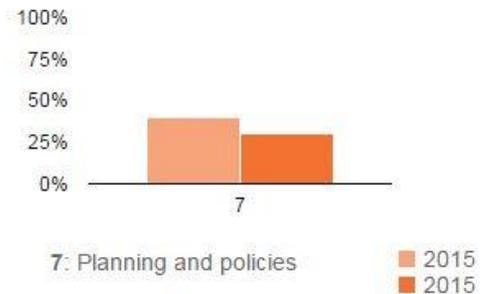
Lowest Scoring Benchmarks



Most Improved Benchmarks



Most Regressed Benchmarks



1

Prepare for Edge

2

Take Assessment

3

Review Results

4

Take Action

Overview

Recommendations

Action Plan

Training Opportunities

Executive Tools

Recommendations

The following list of recommendations was created based on your library's responses to the assessment; any item not marked "yes" in the assessment appears below as a recommendation. For most libraries, the list of recommendations is quite long! It's easy to feel overwhelmed, but remember, no library will achieve 100% on the assessment or implement all of the recommendations. In fact, in a 2014 study, the national average did not exceed 230 on any of the benchmarks. Your Action Plan should include just those recommendations that make sense in your library and community.

Here are some tips to help you get started:

1) Use the filters at the top of the recommendations form to limit your recommendations to one of the Attribute Levels, Benchmarks, and/or Strategic Area. Level 1 recommendations are applicable to most libraries and are usually the easiest to achieve, making them a good place to start.

[Read More](#)

FILTER RECOMMENDATIONS

Strategic Area

Engaging the Community

Benchmark

- Any -

Level

1



FILTER

Showing 6 of your 114 recommendations

DOWNLOAD

Engaging the Community

Benchmark 4

Libraries make strategic decisions based on community priorities for digital inclusion and innovation. [Learn more](#)

4.1

The library has leaders who maintain on-going relationships with community leaders.

Create a list of local media contacts to use as a resource for conducting media outreach. Update the list at least annually.

Level: 1 1 resource(s)

+ ADD TO ACTION PLAN



Edge Exposed!

www.libraryedge.org

Contact The Edge Team

Kristi Zappie-Ferradino
Program Director
kzappieferradino@urbanlibraries.org

Lourdes Aceves
Senior Program Manager
laceves@urbanlibraries.org

Tansy Matthews
Program Coordinator
tmatthews@urbanlibraries.org



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Questions?

Jennifer Peters

jpeters@tsl.texas.gov

512-463-2214

