Sit back, relax, have some coffee, and learn about Jing with Tine!
“Tech Tools with Tine” Webinar Series Presents:

Jing®

A visual communication tool

Tine Walczyk -- December 9th, 2010
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What is Jing?

Jing is software that helps you easily add visuals to a conversation

- Capture screen images / activity
- Share as images or videos
- Store in “the cloud”
- Available for Mac or PC

- Made by TechSmith
  (same people who make Camtasia and Snagit)
Why use Jing?

• Collaborate on a project
• Share a screen snapshot in a document
• Narrate photos
• Capture that error message for tech support
• Show a patron how to use TexShare databases
• Post library updates to a blog, Twitter or Facebook
How does Jing work?

Graphic: Maria Andersen
http://teachingcollegemath.com/?cat=20
Quick Start

- [http://www.jingproject.com](http://www.jingproject.com)
- Download, Run installation, validate through screencast (3 minutes)
- This “sun” icon will appear at the top of your screen.
- Capture your screen in the cross hairs.
- Select Image / Video.
- Annotate.
- Share!
Annotating an Image

When I try to get to our catalog from home, I get this!

Server not found
Firefox can't find the server at www..com.

- Check the address for typing errors such as www.example.com instead of www.example.com
- If you are unable to load any pages, check your computer's network connection.
- If your computer or network is protected by a firewall or proxy, make sure that Firefox is permitted to access the Web.

Try Again
Screencasting (Video Annotation)

Can include voice narration!
Sharing -- Screencast.com

• Free account needed to work with Jing

• Your cloud storage for Jing creations – 2GB for free

• Ability to share via a link
Free Version

Most users will only need the free version of Jing

The free version is extremely functional and never expires

• Video recording length (5 min)
• Image annotation tools
• Use in documentation
• Share as: file, link, FB, Twitter, Flickr
• 2GB storage and bandwidth limits
Jing Pro Extras

Everything the Free Version does plus:

• Videos use MP4 format
  – Better at capturing motion
  – Smaller file size
  – Can edit in many 3\textsuperscript{rd}-party software apps

• Removes the Jing branding

• Send videos directly to YouTube

• Webcam integration

• (14.95/yr)
References and Learning More


• Jing Learning Center website: http://www.techsmith.com/learn/jing/default.asp

• Presentation from 2010 Southwest Regional EDUCASE: http://www.educause.edu/Resources/ShowandTellUsingJING/198755

And that’s Jing!

Visit 

http://www.jingproject.com

to download Jing, learn how to use it and more.

Tech Tools with Tine Webinar presented on December 9th 2010. Presentation and template customized with permission from TechSmith.
Pricing and Storage Q&A

<table>
<thead>
<tr>
<th>Jing</th>
<th>Screencast.com</th>
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<tbody>
<tr>
<td>Free version = FREE</td>
<td>Free version = FREE</td>
</tr>
<tr>
<td>- Includes 2GB storage on screencast</td>
<td>- Includes 2GB storage and 2GB bandwidth monthly</td>
</tr>
<tr>
<td>Pro version = $14.95 / year</td>
<td>Pro version = $9.95/mon or $99.95/year</td>
</tr>
<tr>
<td>- Still just 2GB, but other options previously mentioned are available</td>
<td>- Includes 25GB storage and 200GB bandwidth monthly</td>
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**Pricing Summary**

| Jing Free and Free Screencast.com = FREE | Jing Pro and Free Screencast.com = $14.95/year |
| Jing Free and Paid Screencast.com = $9.95/mon or $99.95/year | Jing Pro and Paid Screencast.com = $114.90 |
# Other Answers to Webinar Q & A

<table>
<thead>
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| What ports need to be open to use Jing/Screencast? | *Port defaults to “normal” Internet traffic port – firewall may need to be configured to allow **jing.exe** access to it.  
*If using a proxy, following addresses need to be accessible:  
• screencast.com  
• techsmith.com  
• jing.auth.techsmith.com                                                                                                                                                  |
| Can you delete items you’ve created?          | Yes, you can delete them directly from Jing by going into History and clicking the trash can icon. You can also delete from Screencast.com using the trash can there as well.                               |
| Where does the URL come from?                 | The URL is automatically generated when you click the Share button and returned to your computer. In order to see it or give it to someone else, use your Paste function.                                     |
| How do you retrieve the URL at a later time?  | Connect to screencast.com. Look in your Jing folder. Click the Share button for the item. The URL will be listed there.                                                                                |
# More Q&A

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<td>How long to items remain available through the URL?</td>
<td>All items on Screencast.com remain until you delete them. You have a maximum storage of 2GB for the free version of Jing.</td>
</tr>
<tr>
<td>If you use the SAVE button, does the item also get sent to Screencast.com?</td>
<td>No. If you want to share your item by using a URL, you must share it with Screencast.com. Once you have saved your item to your hard drive, then go to Jing’s History. Click on the View button to bring the item back up. Then click the Share button. (You must be viewing the item itself, not just in History, for this to work.)</td>
</tr>
<tr>
<td>If you share your item to screencast.com, can you then save it to your hard drive?</td>
<td>You can save your shared item by using Jing’s History. Click on the View button to bring the item back up. Then click the Save button. (You must be viewing the item itself, not just in History, for this to work.)</td>
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### Still more Q&A

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<tr>
<td>If I make a mistake while creating a video, do I have to start over again?</td>
<td>Unfortunately, yes. The only other option you have is to edit your video using a video editor. If you are using Jing Free, you will need an editor that can edit SWF files, such as Camstasia. If you are using Jing Pro, you can use almost any editor since the file is an MP4.</td>
</tr>
<tr>
<td>Do Jing Pro videos play on mobile devices?</td>
<td>Generally yes. Any device that can display MP4 files will be able to see Jing Pro videos. If the device can play YouTube videos, it can play Jing Pro videos.</td>
</tr>
<tr>
<td>If you change a file you shared, do you have to reshare it?</td>
<td>Yes. An edited item will create a new item on screencast.com. This new item will have a new URL. You will have to distribute the new URL.</td>
</tr>
<tr>
<td>Can you be logged into Jing on more than one computer at a time?</td>
<td>Yes.</td>
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# And yes more Q&A

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<td>Would most students be able to view Jing videos?</td>
<td>Any browser that supports Flash videos will be able to view Jing Free videos – check with IT for plug-in support. Any browser that can play YouTube or MP4 videos can view Jing Pro videos. More info at: <a href="http://blog.jingproject.com/2010/09/all-about-swf.html">http://blog.jingproject.com/2010/09/all-about-swf.html</a></td>
</tr>
<tr>
<td>Is there any way to change the thickness of the frame tool in Jing?</td>
<td>Unfortunately, no.</td>
</tr>
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<td>Can we use other people’s Jing creations?</td>
<td>Jing and Screencast.com do have a strong privacy policy. You only have access to items created by another party if you have been sent the URL. You should ask for permission. All Jing and Screencast.com content should be considered the property of the creator unless specifically stated otherwise.</td>
</tr>
<tr>
<td>Can I use IE or Firefox?</td>
<td>Either! You can also use a MAC and Safari.</td>
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<td>How do I embed a video into my web page?</td>
<td>Once you have created your video, share it to screencast.com. Connect to screencast.com. Click on your Jing folder. Click on the Share button for your video. Use the information displayed (copy and paste) to embed either a link to the video or the video itself onto your web page.</td>
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