



e-Records Conference 2018

*The annual conference for Texas state government
and institutions of higher education*

**Friday, November 16, 2018
Austin, Texas**

Speaker Biographies

Christi Brisky, Assistant General Counsel, Department of Information Resources

Christi Brisky provides legal advice regarding public information issues and other administrative law issues. In addition to her position as deputy public information officer, Christi serves as the Records Management Officer for DIR.

Diana Burns, PMP, DPS RSD Project Coordinator, Manager, Texas Department of Public Safety

Diana is with the Regulatory Services Division (RSD) at DPS. She has over 21 years of state service after retiring from a 20 year career in the US Navy. Diana is a graduate of the American Military University with a Bachelor's in Information Technology Management. She also holds Project Management Professional and Software Project Management certifications. With an IT Operations and Project Management background, Records Retention support was a secondary assignment. Diana takes a very hands-on approach in support of RSD records retention. Her role as an Agile product owner in the software development of the Compassionate Use Registry of Texas (CURT) led her team and her to facilitate automated Records Retention functionality, which is now a standard for other software projects at DPS.

Stewart Byrd, Senior Associate, KPMG LLP



Stewart is with KPMG's Forensic Technology Services practice. As part of the Forensic Technology team, Stewart has experience managing e-Discovery and information management projects for enterprises in a broad range of industries, including energy, financial services, manufacturing, and pharmaceutical. Stewart has also worked with corporate clients on projects designed to improve information management and e-Discovery response, including the assessment of current processes and procedures versus leading practices, and evaluating the need for technology enablers.

Melissa Cawthon, PMP, CSPO, RSD Project Coordinator, Texas Department of Public Safety

Melissa has been a Project Coordinator with the Department of Public Safety Regulatory Services Division for 2 ½ years. Her most notable project with the department in the development of the Compassionate Use Registry of Texas (CURT), which is one of the first programs to incorporate system



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generated records retention. Melissa received her PMP in February 2016. Before working with the Department of Public Safety, she worked as a project manager in the oil and gas industry.

Tim Cone, Gulf Coast Region Productivity Practice Director, Catapult Systems

Tim has worked with large commercial and government clients implementing and integrating business critical applications for over 20 years. He has a deep background with ERP and Electronic Document Management Systems and has worked with many practitioners in the field to ensure that large enterprise systems meet their document management requirements. Tim manages a talented team of consultants at Catapult that work with our Clients to improve productivity and solve business problems using Microsoft Cloud and on premise platforms including Office365, SharePoint, Dynamics, Power BI and Azure Analytics tools.

Lisa Cromwell, Principal, Access Sciences Corporation

Lisa is a Principal Consultant in the Information and Data Governance consulting practice at Access Sciences Corporation. She is a past speaker at ARMA Houston. Since 2006, she has worked with clients to deliver program assessments, strategic plans and roadmaps, and change management strategies.

Karol Davidson, Senior Attorney, Texas Juvenile Justice Department

Karol provides legal advice and training to agency staff on general juvenile law matters, education and mental health law matters, confidentiality and public information requests, and any issue affecting youth rights. Karol is currently serving as the supervisor for the TJJD records section, including serving as the agency Records Management Officer.

Robyn Densmore, Assistant City Secretary, City of Georgetown



Robyn serves as an aide to the City Secretary and City Council. Robyn assists Council by responding to citizen inquiries and connecting constituents with their elected officials. Robyn coordinates the appointment process for all City Boards and Commissions, including conducting trainings on a variety of board and commission related responsibilities and assisting the Board Liaisons, Board Chairs and Board

Members with board operations throughout the year. She also works with the webmaster to design and edit the City website as a primary interface for City Council and the community. As a Deputy City



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Secretary, Robyn fills in for the City Secretary during an absence. Other responsibilities include agenda preparation, assisting with the records management program as needed, research, facilitating codification of municipal ordinances, assisting with TABC permitting, and posting public meeting notices. Robyn received her Texas Registered Municipal Clerk (TRMC) designation in June of this year.

Reza Dorrani, Regional Practice Technical Lead, Catapult Systems

Reza is a Regional Practice Technical Lead for the Catapult Gulf Coast Productivity practice. Reza has deep technical and hands-on experience developing and implementing record management systems, primarily systems based on the SharePoint platform. This is an expanded and updated version of a very well received presentation originally created for the ARMA meeting in San Antonio. The content is target to agency needs and the technical content has been updated.

John Douglas, PMP, DPS RSD Project Coordinator, Texas Department of Public Safety

John is the Team Lead of the Infrastructure Support Group for the Regulatory Services Division (RSD) of the Texas Department of Public Safety. He is a graduate from the University of Texas at Austin and holds a Project Management Professional certification. In his current role he oversees and implements organizational studies and evaluates operations and procedures to assist management in identifying areas for process improvement. Previously as a Project Coordinator in RSD, he participated on the development team for the Compassionate Use Registry of Texas which included DPS's first ever automated records retention. John also served as the Assistant Manager of the DPS law enforcement promotional system where he implemented various business process improvements. Most notably he transitioned from paper-based exams to a regional network of computer-based test centers resulting in a significant time and cost savings.

Russell Haddock, Territory Leader, MCCi



For more than ten years, Russell has provided consulting services to government agencies, recommending various solutions for records and business process improvement. After graduating from Baylor University with a Bachelor of Arts in Telecommunications, Russell served several years in local government. As a former IT Project Manager with the City of University Park, Texas, he was instrumental in their electronic records management endeavors.



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Sarah Hendricks, Records Manager, Department of Public Safety

Sarah is currently the Records Manager at The Department of Public Safety in the Records & Policy Office. Previously she worked in the Enterprise Project Management office as a project manager where she was able to promote records management best practices as projects were being developed agency wide. She is passionate about educating all employees about records and enjoys when the teaching brings enlightenment (and ease of job duties) to her peers.

Amelia Johnson, Manager, Access Sciences Corporation



Amelia is a Manager in the Information and Data Governance consulting practice at Access Sciences Corporation. She has an MLIS degree from Louisiana State University and is a past speaker at ARMA Houston. Her client experiences include supporting change management strategies related to electronic records implementations and governance.

Dennis Kiker, Director, KPMG LLP



Dennis is a Director in the Houston office of KPMG's U.S. Forensic Advisory Services practice, and he is an attorney and consultant with extensive information management and eDiscovery experience. He has over thirty years of industry background, including technical, real-life business process experience, and nearly twenty years of complex litigation experience. He has consulted with clients on building practical, defensible business processes for records and information management and eDiscovery response. His broad industry experience includes government, manufacturing, technology, financial services, insurance pharmaceutical and life sciences. He is a member of the Houston Chapter of ARMA, and former President of the Richmond (Virginia) Chapter.



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Mark Myers, Senior Electronic Records Specialist, Texas State Library and Archives Commission



Mark has over 17 years of experience in electronic records management and digital preservation. Mark administrates the Texas Digital Archive which preserves and makes accessible the electronic records of Texas state government. Mark also provides advice and assistance to state government agencies for the long-term preservation of their electronic records. Prior to his work in Texas, Mark was the electronic records archivist with the Kentucky Department for Libraries and Archives from 2001-2014 and an electronic records archivist with the Alabama Department of Archives and History from 1999-2001. Mark lives in Austin, TX, with his two children.

Austin Neal, PMI-ACP, PMP, CSM Project Manager, Enterprise Project Management Office, Texas Department of Public Safety

Austin is a highly accomplished IT professional with extensive experience managing projects from conception to completion with a focus on Agile Methodology, Software Development Life Cycle (SDLC) and regulatory compliance. Exceptional track record directing engagements successfully with superior interface to clients and vendors. Champion of the agile mindset supporting high performing teams to deliver business value quickly. Adept at coordinating people, processes, and technology while constantly developing new strategies to streamline operations and reduce cost. Austin's career spans twenty-six years in project management. Broad experience in the start-up and government sectors including a privately funded eCommerce company, banking, insurance, the US Census, Fannie Mae, US Department of Agriculture, US Department of Commerce (National Telecommunications and Information Administration), and now the Texas Department of Public Safety (TXDPS). Austin serves as TXDPS' authority on agile processes and implementations. Excellent problem solver with broad industry and technical knowledge. He holds certifications as a Project Management Professional (PMP), an Agile Certified Practitioner (PMI-ACP), and a Certified ScrumMaster (CSM). His core competencies include the Agile Methodology, Budget Planning, Process Reengineering, Staff & Personnel Management, Business Value, Business Analysis, Customer Service, Strategic Alignment, Quality Assurance, Team Leadership, and Software Development.



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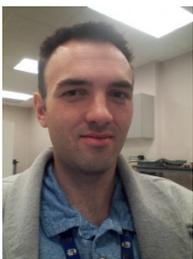
Deborah Robbins, CRM, Business Systems Analyst, PayPal

Deborah has fifteen years of experience in the Records and Information Governance field, in city and county governments, legal, finance and private corporate sectors. She has years of involvement in ARMA local leadership and has served as a speaker on topics such as data mapping, change management, and business continuity and disaster recovery.

Jenny Singer, CRM, Records Management Officer, Texas Health and Human Services Commission

Jenny serves as the Records Management Officer for the Texas Health and Human Services Commission (HHSC) and the Texas Department of State Health Services. Jenny is responsible for setting policy, collaborating with internal stakeholders including IT and Legal, representing the agency on statewide records management initiatives, offering training and consultation for staff performing records management tasks, and supervising the HHSC records management team. Prior to working with HHSC, Jenny worked with the Texas Department of State Health Services, the City of Austin, Travis County, and Yale University. Jenny has a master's degree in Information Studies from the University of Texas at Austin and a bachelor's degree from Yale University. Jenny is also a member of ARMA International and a Certified Records Manager.

Brian Thomas, Electronic Records Specialist, Texas State Library and Archives Commission



Brian is one of the Electronic Records Specialists at the Texas State Library and Archives Commission who maintains the digital preservation of records in the Texas Digital Archive. Prior to working for Texas, he was Electronic Records Archivist for the state of South Carolina, worked in records management for a law firm in Denver, and was an insurance injury claims adjuster.

Wayne Whyte, Records Manager, at The Texas Department of Transportation

Wayne previously worked for the City of Georgetown as a records specialist and completed 20 years of military service as a medic, chemical defense officer, logistics and administrative officer. During his career, he was able to promote records management best practices as a member of the Army Records Information Management System project implementation team. He is passionate about educating



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others about information management and enjoys learning from others about their experience in managing information.

Greg Wilson, Director of Content Services, ASG Technologies



Greg leads ASG Technology's Product Specialist team for North America's Content Services division. Greg has worked closely with Fortune 500 organizations for the past three decades to help them fully leverage their content assets to gain competitive advantage, achieve cost reduction and better address the ever-changing landscape of regulatory compliance. Greg's career includes tenures with leading technology firms in the content industry as well as successful start-ups that offer vertical solutions in the health care and financial services industries. "It has been a privilege to be involved in the Content Management and Information Management industries through such evolutionary and interesting times. And here we are, in the next wave of innovation and change with Cloud and Hybrid deployments, Machine Learning, Artificial Intelligence and GDPR/CCPA regulations."

Benito Ybarra, Chief Audit and Compliance Officer, Texas Department of Transportation

Benito oversees TxDOT's Internal Audit and Compliance divisions. These functions are aimed at improving organization practices, risk management, accountability and governance through value-driven audits, reviews, investigations and advisory services engagements. Prior to joining TxDOT in September 2011, Ybarra worked at Dell Inc. and Texas Guaranteed Student Loan Corporation. He has earned designations as a Certified Internal Auditor, Certified Information Systems Auditor, Certified Fraud Examiner and Certified Compliance and Ethics Professional, as a result of his more than 19 years of audit and investigations experience. In addition to sitting on the Institute of Internal Auditors' (IIA) Board of Directors, Ybarra is on the IIA's North American Board and on the Public Sector Auditing Center's Advisory Committee.



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Bonnie Zuber, Senior Government Information Analyst, Texas State Library and Archives Commission



Bonnie provides training and consulting services on records retention, disposition, imaging, emergency planning and long-term preservation.

Prior to joining the team at the State Library, she worked in public libraries for almost a decade. But after graduating with a Master of Library Science in 2009, she ended up managing records at a financial advisory firm in Dallas, which then led to an interest in government records management. She does not know all the answers but is excited to help you all find them!