

TexQuest Invoicing Frequently Asked Questions

WHY ARE WE GETTING AN INVOICE NOW?

The legislative appropriation that created the TexQuest program requires the agency to collect program participation fees in State Fiscal Year 2015.

The State Fiscal Year is from September 1, 2014 - August 31 2015. Invoicing in the middle of the fiscal year allows both the agency and districts time to process payments. The participation fee is part of the amount needed to pay for TexQuest content, including the current content from Gale Cengage and additional content from Encyclopedia Britannica.

DOES THIS PAYMENT COVER NEXT SCHOOL YEAR?

Yes, this payment of 22 cents per student keeps your district in the program from June 2015 to June 2016.

TSLAC has been careful to inform its K-12 library constituents of the January 2015 invoicing date, and all of the communication regarding the participation fee has included this date, which was also prominently featured in the ESC20 commitment system districts used to sign up for the program. We welcome your suggestions for additional ways in which we can assure that our K-12 constituents are aware of the invoicing/payment process.

WHAT HAPPENS IF WE CANNOT PAY THE INVOICE?

For this first invoicing period, if TSLAC does not receive a district's payment, TSLAC will discontinue that district's access to TexQuest resources on June 15, 2015. When TSLAC receives payment, access will be re-instated. The primary district contact will be notified via email of the re-activated status.

WHAT IF A DISTRICT SIGNS UP AFTER January 15, 2015?

If a district signs up for TexQuest after January 15, it will be invoiced within 14 business days of signing up. The invoice will be net 60 days. If TSLAC does not receive a district's payment by the end of the 60 day period or June 15, 2015, whichever is later, TSLAC will discontinue that district's access to TexQuest resources. When TSLAC receives payment, access will be re-instated. The primary district contact will be notified via email of the re-activated status.